

[Internet Explorer 10.0, 11.0]

Please click “FILE” option from the Internet Explorer menu bar (press “ALT” key first if the menu bar is hidden) and select “New Session” to open another new session of browser to login to ROCARS Application concurrently.

[Mozilla Firefox]

1. Close all Mozilla Firefox sessions / windows and ensure there is no one session running in the background.
2. Click the Window “Start” and then type “firefox.exe -profilemanager” in the “Search programs and files” field.
3. If you have installed multiple Mozilla Firefox in your computer, you need to type the full path in front the firefox.exe.
4. Click “Create Profile” on the Firefox pop-up window and follow the wizard instruction to create and save a new profile. In the following, we will use the new profile name “New Instance” as illustration. When finish, the new profile name should be shown in display list on the right side of the window. Click “Quit” to close the Firefox Profile Manager window.
5. Make a copy of the shortcut of Mozilla Firefox on the desktop and rename it (e.g. rename it as “Mozilla Firefox 2”).
6. Right click the new shortcut icon and choose “Properties” to launch the properties window. On the tab of “Shortcut”, in the “Target” field, at the end of existing wordings, type in “-P "New Instance" -no-remote”. Then click “OK” to save the change and close the properties window.
7. Double click the new shortcut icon to launch a new Mozilla Firefox browser session to login ROCARS Application concurrently.